



Phone: 847-669-7550
Email: ParamountSnowServices@gmail.com
Web: www.ParamountSnowServices.com

Snow Removal Contract

Customer Name: \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

Enter your e-mail address to stay inform: E-mail Updates: \_\_\_\_\_

Service Choices:

VIP \$585 1 yr.
Most exclusive service; your driveway, walks and mail box area will be clear and salted as needed every 4-5 hours every snow fall.
Multi-year rates: 2 year (\$545/year) 4 year (\$495/year)

Snow Bird Special \$220 1 yr.
Includes one clearing within 46 hours of a snowfall(s). Perfect for those that travel during the winter.
Multi-year rates: 2 year (\$220/year)

Unlimited \$445 1 yr.
Includes clearing the driveway and walk to front door eve under 1"
Multi-year rates: 2 year (\$405/year) 4 year (\$375/year)

1" \$ 345 1 yr.
Includes clearing the driveway and walk to front door as needed, every time it snows over 1"
Multi-year rates: 2 year (\$305/year) 4 year (\$275/year)

Note: Multi-year rates are payable each year of the multi-year term and are due before V 1st

Multi-Year Contracts Require a Credit Card For Our Records – Please send attached credit card authorization form with contract
If we do not receive your yearly check before V 1st we will charge your credit card

De-icing Service: \$12.50 each snowfall to be applied when snow/ice has ended after snow is cleared
For a one-time charge of .00 we will salt your driveway/sidewalk the whole season

I need my snow removal completed by \_\_\_\_\_ am / pm on these days: (circle all that apply, if needed) M T W T H F SAT SUN
The above requested time is ONLY for customer's that work or who MUST get out by a certain time on certain days

By signing below, you are agreeing to have Paramount Snow Services, Inc. provide you with the services you checked above and you are also agreeing to the attached Terms and Conditions and Addendum to this Contract.

Signed \_\_\_\_\_

Please return this signed, dated and completed page to us via mail with your check payment or credit card authorization.

Dated \_\_\_\_\_

Paramount Snow Services, Inc.
12172 Illinois 47
Suite 137
Huntley, IL 60142

# Terms and Conditions

1. The Agreement between Paramount Snow Services, Inc. (hereinafter "Contractor") and the Customer is valid from November 15th, 2020 through April 1st, 2021 and subsequently for multi year contracts. The seasonal contracted dollar amount is to be paid in full by the 1st of November 2020, and by **November 1<sup>st</sup> in each subsequent year for multi-year contracts.** Payments should be mailed when you send back your contract to us if you are paying by check or cash. Credit cards will be charged by November 1<sup>st</sup> for those customers that have not paid by cash or check by this date. Either party to this Agreement may terminate the Agreement for any reason by providing written notice (via mail or e-mail) to the other party. Upon receipt of such termination, services shall immediately cease, unless the parties agree otherwise. Snow falls outside agreement date will not be cover and clearing may be requested at an additional rate.
2. Cancellation fees: If you decide to terminate your contract before the end of the term. You will be subject to a \$50 cancellation fee.
3. Contractor will be out to install markers, if necessary, to try and avoid areas that will not to be plowed. If there are any concerns or requests in regards to these markers, please inform Contractor as soon as possible.
4. Contractor spotters will be in Sun City when the snow starts to fall and crews will begin clearing snow according to each snow storm. If 1.0 inch of snow does not fall, we will not plow unless you are an Unlimited or VIP customer. Snow totals are measured by Paramount at the pavement, not to include drifts and snow totals will be confirmed through the NOAA and the National Weather Service. VIP customers will be cleared as specified on the contract. Unlimited customers will be cleared on every snowfall even if the snow is under 1.0". Timing may vary depending on the total accumulation that is forecast. Contractor will come back out periodically to clear the driveway and the sidewalk(s) until/ after the snow event has stopped. We are available 24/7 as is explained in the attached Addendum.
5. Snow removal service also includes labor for applying de-icing service. De-icing will be performed with each snowfall at the end of the snowfall for all customers that chose this option. The decision of when and how much material is to be applied will be based on many factors including, but not limited to, current ground temperature, current weather forecasts from the National Weather Service and future weather forecasts. Weather conditions in the area may change rapidly and without notice. If you would like a one-time application of de-icing materials requests can be made by calling 847-669-7550 or e-mailing us within 12 hours of the end of the storm. One-time requests for de-icing are available at a rate of \$12.50 per application and will be invoiced at the end of each storm. All de-icing products are safe to concrete, plants, grass and pavement.
6. The services contracted shall be completed in accordance with SIMA/ASCA industry standards. Customer assumes responsibility for removing obstructions prior to snow services being started and for keeping the contracted premises free of pets during snow removal operations. Contractor shall not be responsible for lost work time on account of weather, strikes, terrorism, accidents, acts of god, including, but not limited to, extraordinary weather conditions, or other events not in the control of Contractor. Contractor is not responsible for damages to , pavement and grass on the Customer's property. The work herein may cause damage to the Customer's property. Contractor is not responsible and will be held harmless of any claims related to potentially slippery surfaces that may exist prior, during or after snow removal and/or de-icing measures have been taken.
7. Contractor may employ or retain subcontractors to perform any part of its obligation under this Contract without the prior consent of the Customer or Property Owner. Contractor shall have the right to assign this Contract to any person, firm, or corporation as long as the assignee continues to honor and abide by the terms of this Agreement.
8. Customer's failure to comply with the Terms and Conditions contained herein, or contained on the attached Addendum, can result in immediate termination of the contract, without refund.
9. This Contract shall be interpreted and enforced pursuant to the laws of the state of Illinois.
10. This Agreement, including the Terms and Conditions and Addendum attached hereto, and applicable license agreements, embody the complete and exclusive agreement of the parties and supersede all other communications, oral or written, between the parties relating to the Agreement. Any change to this Agreement must be in writing and signed by both parties. Any failure or delay to exercise a right, remedy or privilege under this Agreement shall not serve as a condition to deem this Agreement invalid, illegal or unenforceable and shall not affect the enforceability of any other provisions of the Agreement.

# Addendum

**Never Be Unhappy With The Timing Of Our Service** “time requests” for snow removal are available to all Customer’s (on a reasonable and emergency basis only) when snow exceeds 2”. If Time Requests will not be available for a particular snow event, we will provide information on our voicemail and to your e-mail address. **Please do not abuse the use of time requests as this just slows down out crews and may upset your neighbors.** Details:

**Time requests or Service Questions can be called in at (847) 669-7550 or you can e-mail your time or service questions to: [paramountsnowservices@gmail.com](mailto:paramountsnowservices@gmail.com)**

For example: If you need to leave by noon then 10 AM is the latest you can e-mail us a time request. Your request is to include the following in the subject line: your address and time you need to leave. Example: 12345 Sun City Street by Noon

Service Questions will be relayed to the crews out working and the crews will address you issue before they finish clearing for the day. Remember that it takes the crews about 8 hours (maybe longer during an extreme snow event) to clear everyone on their route so do not ask when the crews will be there, unless the 8 hour period has passed. If you need to get out in an emergency, please send a Time Request.

If where you are at on our route is not working, let us know, so we can try to make the needed adjustment, but please e-mail at least 24 hours before the snowfall, when we are not in the trucks working.

**We Will Be Out** The guys that provide service to you and your neighborhood only work in Sun City. They are out checking snow totals in your area so they are ready to start clearing the snow quickly. In other words, if it is forecasted to snow 6”, we will start clearing after 2-3” has fallen. Or, if the storm is forecast to total 4” or less (except VIPs) then we will wait until all snow has stopped before clearing starts to make sure snow removal operations run smoothly and all customers are cleared within 8 hours.

**Added Peace of Mind** Each snowfall may be handled differently, so check your e-mail or call (847) 669-7550 before, during and after each storm for weather updates, expected storm totals, snow start and stop times and any other helpful items that will give you peace of mind about the snow and our clearing efforts.

**Heavy Snowfalls** While we do our best, and can handle any amount of snow that comes our way, please remember that our service is unlike the other services in Sun City because we have many customers that request we only use snow blowers and shovels to clear their property. Therefore, it may take us longer to clear than a service that uses only truck plows or Bobcats. Driveways will always be our first priority and sidewalks will follow if necessary. For a larger snowfalls over 5”, we may only use our large equipment like truck plows and Bobcats for all customers when snow blowers will not get through the heavy snow, and we will bring in extra personnel to help out if needed. We will have our VIP service available to you in case the longer route times are not working for you.

## Further Explanations of the Services Available to You

**VIP Service Available** As we have offered in the past, VIP snow removal service is available for \$95 for one snow event, or \$585 for the entire snow season. For the one-time VIP service the \$95 is in addition to what you have already paid, and includes removal service every 4-5 hours during the storm, as needed. Snow/ice melt is applied each time to ensure the safest surface possible.

**Unlimited Service** Includes all the great things mentioned for our 1” Service below, plus, you also get service for all snowfalls, even those under 1.0” down to a trace of snow. If snow is less than 1” we may clear by blowing the snow and/or treating the surface with snow/ice melt.

**1” Service** Our Basic 1” Unlimited service has our drivers out in Sun City patrolling the area when the snow begins to fall. Our spotters take measurements in many different areas within Sun City and we also use NOAA and NWS totals to help us determine when to start plowing. We start plowing only if the snow is over 1.0”. Snow removal needs can vary greatly, even within just one community. We clear driveways, aprons, the walk to the front door and the stoop.

**Snow Bird Special** Our special service includes one clearing per snowfall over 1.0”, with clearing generally completed within 46 hours of the end of the storm. If there are multiple snowfalls within a short period of time, we will clear once, after all snowfalls have ended, or as needed. This is a great alternative for people who travel during the winter months but want the snow cleared for safety reasons.



### Credit Card Payment Authorization

For your convenience, **Paramount Snow Services, Inc.** (Paramount) accepts credit cards for the services we provide. When you choose this payment option, your credit card will be charged upon invoicing in accordance with the terms and conditions of your contract. The statement you receive from your credit card company will serve as your receipt for the payment of the services contracted.

Your credit card information will be held in strictest confidence in accordance to our privacy policy. For a copy of our privacy policy, please visit our website or contact us.

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Date: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Check one:

Visa       MasterCard       Discover

Credit Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Security Code: \_\_\_\_\_ (this is the 3-digit code that is found on the back of your card)

Your name as it appears on your card (please be EXACT):

\_\_\_\_\_

Billing address as it appears on your credit card statement:

Address: \_\_\_\_\_

\_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

I authorize Paramount to charge the above card for invoices for services rendered. This authorization will remain effective for the life of the contract. Upon the expiration of the above credit card, updated credit card information will be provided to Paramount.

\_\_\_\_\_  
Date \_\_\_\_\_ Signature